

Our technical support team is the best in the business. Our company is located in Spokane, Washington, and all of our technical support is performed from our office.

*MEISolutions
Customer
Service -
Dedicated to
Excellence,
Delivering
Expertise*

MEISolutions takes pride in a professional service staff that understands the needs of MEI customers and MEI products. The MEI support team possesses extensive experience in MEI's technology services.

MEI's Customer Support Department is committed to the highest standards of software service delivering premium application support and consulting expertise. Customers with current support agreements reap the benefits of:

- Maximum Customer Satisfaction**
- Flexibility of Services**
- Optimal Problem Resolutions**
- Dedicated 800 Number**
- Free Updates of Existing Software**

With all software purchases, 90 days of warranty support is included. After the warranty period, support is provided by a three-year support contract. Support for the first year is prorated through the end of the calendar year. Thereafter, MEI will invoice software services annually.

Along with technical support, our staff is also qualified to train users on how to best use the system for their environment. We can do on-site training, training at our offices, or training over the internet.

In our annual customer service survey, we have a 98% approval rating!

